

# OUR WEBSITE IS GETTING A NEW LOOK

SUMMER 2023 NEWSLETTER

## Welcome to the new 1stAdvantage.org!

We are thrilled to unveil all the new amazing features and improvements we've added to make banking more convenient and enjoyable than ever before. Our website, 1stAdvantage.org is getting a new look! Here is what you can expect from our new site.

### Access your account from the homepage

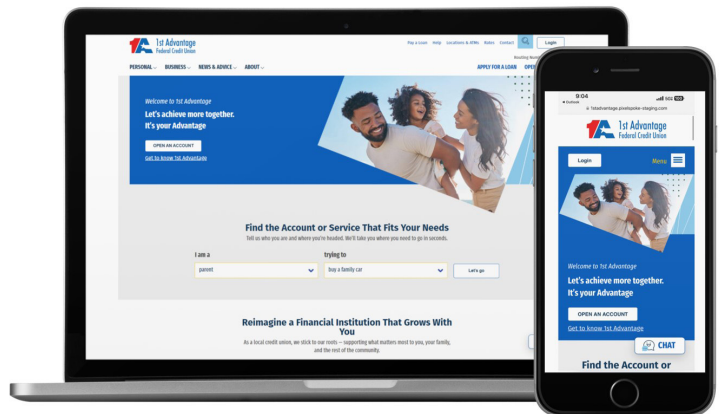
We've made it easier than ever to access your account with our new login button. With just a few clicks, you'll be able to access all your account information, check your balance, and make transactions from anywhere, at any time. **Your User ID and password for Online Banking will remain the same. There will be no changes to Online Banking.**

### A new and improved website menu

Find what you need, when you need it. We revamped our navigation system to make it intuitive, easy to use, and above all, effective. You'll be able to find everything you need quickly and easily, whether you're on a desktop or mobile device.

### New Member Help Center

Get answers to your questions fast! Our updated member help section is jam-packed with helpful resources, tips, and tools to make banking with us a breeze. From frequently asked questions to video tutorials, you can search for what you need and get answers fast.



### Upgraded Branch & ATM Locator

We've updated our branch and ATM locator to make it even easier for you to find the closest location with just a few clicks, you'll be able to find exactly what you're looking for, and get back to your day in no time.

We're always striving to provide our members with the best possible experience, and we hope that these new and improved features will make your banking experience even better than before.

[Visit 1stAdvantage.org](https://1stadvantage.org) for more details.

## 1st Advantage Awards \$12,000 In Scholarships

Congratulations to all of our 2023 scholarship winners. Each scholarship winner received \$3,000 to help fund their continued education.

**Bernadette J. Pimentel**, Woodside High School  
**Sabria K. & Sanaa K. Wooden**, Heritage High School  
**Isabella G. Martinez**, Warhill High School  
**Justice K. Thomas**, Grafton High School



## Thank YOU!

Thanks to your support, 1st Advantage was recently recognized as Best Credit Union, Best Financial Planning Company, and Best Mortgage Company in COVA Best of Readers' Choice Awards!



## Thank You to Our Members for Donating Medical Supplies

1st Advantage was able to donate gently used medical equipment to those in need in efforts to support the Embrace Foundation and their mission.

We were able to fill up an entire truck with medical relief supplies – the largest pick-up of the year, by far! We are extremely grateful for the amount of support we have received from our members who donated to help our cause.



## Supervisory Committee Call for Volunteers

1st Advantage is searching for volunteers to serve on the Supervisory Committee. This Committee oversees established policies and control procedures that safeguard members' assets.

Please mail your full resume to:  
1st Advantage, Supervisory Committee  
P.O. Box 2327, Newport News, VA 23609-0327.

### Seeking candidates with a background in any of the following areas:

- ▶ Accounting/Auditing
- ▶ Industry Regulation/Compliance
- ▶ Management/Oversight
- ▶ Financial Industry Strategic Planning

### What members are saying!

*I cannot say enough good things about 1st Advantage! I have been a member since 2004 and have always been treated with kindness and respect. My entire family has been banking with 1st Advantage ever since my children were little. I highly recommend 1st Advantage for all your financial needs.*

**Tina D.**  
Member since 2004

## Helping You Build A Brighter Tomorrow

- Do the markets have you concerned?
- Are you paying more for less?
- Are you considering delaying your retirement?
- Are you feeling lost, confused, or overwhelmed by your financial outlook?

If you checked one or more of these boxes, we may be able to offer advice and guidance. Call 757-886-3369 to schedule your appointment.



**Albert Haskins**  
CFS\* Senior Financial Advisor



**Aislinn Hammonds-Cowger**  
CFS\* AFS Operations Specialist



**Preston Ivey**  
CFS\* Director of Investment Services



**Merritt Schoff**  
CFS\* Financial Advisor



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## Call for Nominations

The Nominating Committee is now seeking candidates to serve on 1st Advantage's Board of Directors. These volunteers govern 1st Advantage and work for the memberships' best interest. The members of 1st Advantage elect the volunteer Board of Directors. Candidates must be primary account holders, 18 years or older with accounts in good standing and be able to attend regular monthly board meetings along with special meetings throughout the year.

If you are interested, send a letter or resume containing your qualifications and biographical information by October 2, 2023 to:

1st Advantage Federal Credit Union  
Board of Directors Nominating Committee  
P.O. Box 2116 Newport News, VA 23609-0116

## Revised Membership & Account Agreements

The Consumer and Business Membership and Account Agreements have been revised. Please visit the below URLs to view the current version for each. You may also request a copy by calling 800-359-7650 or 757-877-2444.

Consumer – [1stAdvantage.org/ConsumerAgreement](https://1stAdvantage.org/ConsumerAgreement)

Business – [1stAdvantage.org/BusinessAgreement](https://1stAdvantage.org/BusinessAgreement)

## Branch Closings

**Labor Day**  
Monday, September 4, 2023

**Columbus Day**  
Monday, October 9, 2023

